Thanks to you, we made great progress in 2016 toward our ultimate goal of ending homelessness! I hope you enjoy reading about some of the people and programs who helped make it possible.

Evelyn E. Craig, MA, CFRE  
President and Chief Executive Officer
EMPOWERING PEOPLE
ENDING HOMELESSNESS
SERVING THE HOMELESS PRODUCED IMPRESSIVE STATISTICS LAST YEAR AT RESTART

175,000 MEALS SERVED TO HOMELESS
164,195 BED NIGHTS PROVIDED
20,000 SERVICE CONTACTS
792 PEOPLE PLACED IN PERMANENT HOUSING

THEN & NOW: GROWTH AT RESTART

POPULATIONS SERVED AT RESTART
- SINGLE ADULTS: 25%
- UNACCOMPANIED YOUTH: 60%
- VETERANS: 7%
- FAMILIES: 8%
- FIRST KANSAS CITY SHELTER TO SERVE THE LGBTQ COMMUNITY

CHILDMREN UNDER THE AGE OF 18 ACCOUNT FOR 22% OF KC’S HOMELESS POPULATION

A FEW KEY REASONS FOR HOMELESSNESS
- ABUSE IN THE HOME
- LOSS OF EMPLOYMENT
- MENTAL ILLNESS
- HOME FORECLOSURE

DOMESTIC VIOLENCE PREVENTION
JOB SKILLS, EMPLOYMENT ASSISTANCE
MENTAL HEALTH THERAPY SERVICES
HOUSING ASSISTANCE PROGRAMS

WE NEED YOUR HELP TO RESTART LIVES! VOLUNTEER OR DONATE TODAY!

3,194 VOLUNTEERS PROVIDED 10,076 HOURS OF SERVICE TO RESTART IN 2016

816.472.5664 | WWW.RESTARTINC.ORG
918 EAST NINTH STREET, KANSAS CITY, MO 64106
WHO WE HELPED

YOUTH

reStart provides the only emergency youth shelter in the urban core, serving unaccompanied youth age 12–18. Our Youth Transitional Living program provides housing for youth age 16–24 for up to 18 months.

In 2016 we served:

202  YOUTH IN OUR YOUTH EMERGENCY SHELTER
28   YOUTH IN OUR YOUTH TRANSITIONAL LIVING PROGRAM
334  YOUTH THROUGH OUR PERMANENT HOUSING PROGRAMS
18   YOUTH AT OUR WASHINGTON APARTMENTS YOUTH COMPLEX IN WALDO, SERVING YOUTH WITH DISABILITIES WHO HAVE AGED OUT OF FOSTER CARE

Anthony and Josh are two young men who are breaking the cycle of poverty and homelessness. Anthony first came to reStart with his mother, when he was 16. When his family faced homelessness again when he was 18, he came to our Youth Transitional Living program, where he met Josh. During their time at reStart, the two young men both graduated from high school, found jobs and began saving money. They then applied for reStart’s Rapid Rehousing Program, found an affordable apartment to share, and continued meeting with reStart’s youth groups and working on their educational goals with their case manager. Today, Anthony and Josh are both working, have their own apartment together and pay their own bills, and they are looking forward to their next steps in life.

FAMILIES

In 2016, reStart provided services for a total of 190 families:

48   FAMILIES SERVED IN OUR FAMILY SHELTER; 27 OF THOSE FAMILIES WENT ON TO BE PLACED IN PERMANENT HOUSING
56   FAMILIES SERVED THROUGH OUR RAPID REHOUSING PROGRAM
15   FAMILIES SERVED IN OUR MATERNITY GROUP HOME
153  FAMILIES PLACED IN PERMANENT HOUSING

A total of 303 children under the age of 10 were served at reStart in 2016

Patricia came to reStart at her lowest point. Her oldest child had died six months earlier. Her other three children were staying in a relative’s apartment, but there was no room for Patricia who was living in her car. One of her children is unable to walk, so Patricia had to carry him up and down the stairs every day, leading to back problems. She could not overcome her grief and stabilize, and finally was referred to reStart by her children’s school district. Because of her child’s disability, reStart was able to assist Patricia with a permanent housing voucher, plus arranged for her to get food, household goods and furniture. We also helped her get care for her medical issues. Her three children are all back in school and prospering, and Patricia is very thankful to reStart.
WHO WE HELPED

SINGLE ADULTS

A total of **1,574 individuals** were served in 2016, including:

- **368** SINGLE ADULTS SERVED IN OUR ADULT EMERGENCY SHELTER
- **73** SINGLE ADULTS SERVED IN TRANSITIONAL HOUSING
- **522** SINGLE ADULTS PLACED IN PERMANENT HOUSING
- **22** ADULTS SERVED IN OUR A NEW START PERMANENT HOUSING PROGRAM FOR ADULTS WITH PERSISTENT MENTAL ILLNESS
- **13** ADULTS SERVED IN OUR VOCATIONAL LIVING CENTER PERMANENT HOUSING PROGRAM FOR CHRONICALLY HOMELESS ADULTS WITH DISABILITIES

Chuck has been homeless for the past 2½ years and recently came to reStart’s Adult Emergency Shelter. He has been in a wheelchair for the past 13 years, and says “I had a hard time being accepted by people and dealing with rejection. I thought my situation was the worst, but at reStart I have seen others with even harder struggles and they are still smiling, so that keeps me going. I have high hopes of moving into my own place before the year is out, thanks to the help I’m getting from the great resources at reStart.”

VETERANS

In 2016:

- **160** VETERANS AND...
- **69** VETERAN FAMILIES WERE SERVED AT RESTART
- **122** VETERANS MOVED INTO PERMANENT HOUSING
- **127** VETERANS WERE SERVED THROUGH RAPID RE-HOUSING
- **19** OF 37 VETERANS IN OUR EMPLOYMENT PROGRAM FOUND JOBS

Marcus was honorably discharged from the Navy after 14 years of service. He needed disability benefits, but a paperwork mix-up caused a delay and Marcus faced homelessness. He moved to Kansas City to stay with a friend, but when the friend left town, Marcus was homeless again. He entered the veterans’ emergency shelter at reStart and worked with our staff to finally establish his VA benefits after a delay of more than a year. Our staff helped him find an apartment and furnish it, using agency funds, donations, My Father’s House and Starfish Project.
WHO WE HELPED

HOUSING SOLUTIONS CENTER

reStart’s Housing Solutions Center (HSC) is at the forefront of a new approach to working with the homeless in our community, providing street outreach, a weekly drop-in center for youth, and hotline focused on rapidly finding new housing for youth, individuals and families who have recently lost their homes.

In 2016, the Housing Solutions Center served:

- 284 FAMILIES
- 662 SINGLE ADULTS

The center’s Street Outreach Services (SOS) program served:

- 198 UNDUPlicated YOUTH
- 500 UNDUPlicated ADULTS
- 118 TEENS AND YOUNG ADULTS WERE SERVED BY OUR YOUTH ADVOCACY PROGRAM
- 683 CALLS WERE HANDLED BY OUR YOUTH HOTLINE

Danette and her four children were fleeing gang violence and were referred to reStart’s Rapid Rehousing Program by the Kansas City Police Department. The family was relocated to a safe new home, and our Rapid Rehousing staff worked with the children’s schools to get their records transferred to their new school district to avoid disruption in their schooling. Danette has maintained stable employment and the family is happy in their new home.
OUR 2016 HIGHLIGHTS

ROSE HILL TOWNHOMES OPEN

Just in time for the holiday in 2016, families began moving into the newly-constructed Rose Hill Townhomes, just one block from reStart’s main facility. This new permanent supportive housing project was led by reStart and The Housing Authority of Kansas City, MO. The 33 units of affordable housing are designed to help families become self-sufficient and develop a sense of community, while still being able to access reStart’s many supportive services just a block away.

CELEBRATING OUR NEW GROUND FLOOR FACILITIES

reStart celebrated the successful completion of its “Laying the Foundation” capital campaign with a community open house in April, showcasing the building’s new kitchen, dining room, technology/job center and more. Local elected officials, foundation representatives and individual volunteers served breakfast, lunch and dinner meals to guests throughout the day.
OUR 2016 HIGHLIGHTS

15TH ANNUAL VILLAGE CRAWFISH FESTIVAL

The Secret Order of the Crawdaddies once again chose reStart to be the beneficiary of their fun-filled annual crawfish festival in May, raising a total of $50,000 to support our work. This was the second year that the festival benefited reStart, and we were chosen again for an unprecedented third year to be the beneficiary again in 2017 – thank you!

DIAMOND OF DREAMS

reStart also was grateful to be one of the recipients of the Kansas City Royals’ Diamond of Dreams Gala in June. A few days before the event, pitcher Wade Davis, a member of the 2015 World Series-winning team, and his wife Katelyn visited the youth shelter and the veterans living at reStart. Davis told the vets that it was “a huge privilege to be in the same room as people who have served our country.”

RESTART CFO WINS CITYWIDE AWARD

reStart Chief Financial Officer Jill Hammond was honored in June with the 2016 CFO of the Year Award for Nonprofits, presented by the Kansas City Business Journal. Congratulations, Jill!
OUR VOLUNTEERS

Congratulations to our 2016 volunteer award recipients:

**Super Supporter**: Swiss Re
**Honorable Mention**: Tammy Miller

**Outstanding Congregation**:
First United Methodist Church of Blue Springs
**Honorable Mention**:
Old Paths Baptist Church, Independence

**Outstanding Mission Partner**:
One Step Worldwide Ministries
**Honorable Mention**:
Faith Works with Church of the Resurrection Downtown

**Outstanding Corporation**: UMB
**Honorable Mention**: Freight Quote

**Outstanding Youth Service**: Daniel Wells
**Honorable Mention**: Martesha Austin

**Dedicated to Youth**: Janet & David Rigsby
**Honorable Mention**: Kenny Rogers and Kyle Frakes

**Rookie of the Year**: Whitney Sheritta
**Honorable Mention**: Marcus Walker

**Volunteer of the Year**: Will & Senia Shields
**Volunteer of the Year**: Beverly & Ryan McAuley

**Holiday Hero**: Tamba Hill
**Honorable Mention**: Ann Klockau & Janet Smith

**Outstanding Advocate**: V.A. Medical Center

**Outstanding Housing Partner**:
Rose Hill Townhomes Development Team

**Outstanding Media Partner**: Ingram’s Magazine

**Outstanding State Representative**: Rep. Jeremy LaFaver

**Outstanding State Senator**: Sen. Kiki Curls

**Outstanding City Councilperson**: KCMO Councilman Scott Wagner
2016 FINANCIAL OVERVIEW

EXPENSES

- Program Expenses: 90%
- General & Admin Expenses: 5%
- Development: 5%

REVENUE

- Government Funding: 68%
- Foundations: 17%
- Individual Giving: 6%
- In-Kind Donations: 3%
- Special Events: 2%
- United Way Funding: 1%
- Corporate Giving: 1%
- Religious Organizations: 1%
- Other: 1%
Thanks to these friends for their leadership

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United Methodist Women (Red Bridge)
United Methodist Women (Windsor UMW)
United Way Chicago
United Way of Greater Kansas City
United Way of Wyandotte County
Charles & Deborah Urwin
Michael & Sarah Van Horn
Jane VanSant
Shawn & Debbie Vaughan
Ethan & Suzanne Vaughn
Donald and Ann Vernon
Victor E Speas Foundation
Sue Vile
Doris Virden
Virginia United Methodist Women
Visitation Catholic Church
Mary & Robert Waite
Beverly Walker
Shilani Walker
Candy Walker
Jennifer Wampler
Patrick & Catherine Ward
Natalie Weedman
Shirley Wegrinz
Deborah Lane and Howard Welch
Tom and Anita Wertz
Keith and Tammy Wetter
Anna Wetterhus
Justin Whitaker
Paul White
Brenda White & Andrew Bracker
White
Beverly & Kevin White
Mrs. Shelley White
Arnetta Whitley
Gary and Margaret Whitmer
Trisha Wilbur
William J. and Mary Agnes Waris Charitable Foundation
William T. Kemper Foundation
Ms. Barbara A Williams
Meghan Williams
Tonya Williamson
Meredith Williamson
Peggy and Paul Willman
Willow Creek Friends Church
Marjorie and Raymond Wilson
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